



## COVID-19 INFORMATION FOR GUESTS STAYING AT THE RIDGE AT MALENY

The Ridge at Maleny is committed to ensuring your safety during your stay with us, and reducing the spread of COVID-19. On top of our already high standard of cleanliness, we have implemented additional cleaning protocols in our cabins, with particular attention paid to hard and high-touch surfaces.

To provide additional assurance to our guests, all of our cabins are located several metres apart and there are no shared/communal areas (except for those using our Function Centre). The Ridge at Maleny also has a self check-in process to minimise contact with staff and other guests.

Before you visit, we kindly ask that you call us to discuss if:

- You are experiencing ANY symptoms consistent with COVID-19 - eg fever, cough, shortness of breath;
- You have been in direct contact with someone who has been diagnosed with COVID-19;
- You have been in regular contact with someone (partner, friend or family member) who has been overseas recently or who is showing signs of illness.

We recommend that vulnerable guests (eg the elderly or those with weakened immune systems) stay up to date with Government Health recommendations and take relevant safety precautions as advised.

Lastly, please ensure you check in via the Check In Qld app upon arrival at your cabin; QR code located at the front door. You need only check in once for the duration of your stay but every guest and visitor needs to be checked in. More details can be found in the cabin compendium.

We sincerely look forward to welcoming you to The Ridge at Maleny and are here to assist you if you have any questions.

### *The Team at The Ridge at Maleny*

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